

ELASDO General Terms and Conditions of Sale

ELASDO FIRE FIGHTING EQUIPMENT MANUFACTURING LL.

1. Definitions.

As used herein, the following terms have the meanings indicated.

Buyer	: means any customer receiving a Quote for Products from Seller.
Goods	: means any tangible part, system or component to be supplied by the Seller.
Products	: means the Goods, Services and/or Software as described in a Quote provided by the Seller.
Quote	: means the offer or proposal made by Seller to Buyer for the supply of Products.
Seller	: means ELASDO, including all divisions and businesses thereof.
Services	: means any services to be supplied by the Seller.
Software	: means any software related to the Products, whether embedded or separately downloaded, provided or made accessible.
Taxes	: means every description of tax, duty, charge, tariff or levy, whether direct or indirect, imposed from time to time by any government or other authority, and any related interest, penalty, fine or other amount.
Terms	: means the terms and conditions of this General Terms and Conditions of Sale or any newer version of the same as published by Seller electronically at www.elasdo.com

2. Terms. All sales of Products by Seller are contingent upon, and will be governed by, these Terms and, these Terms are incorporated into any Quote provided by Seller to any Buyer. Buyer's order for any Products whether communicated to Seller verbally, in writing, by electronic data interface or other electronic commerce, shall constitute acceptance of these Terms. Seller objects to any contrary or additional terms or conditions of Buyer. Reference in Seller's order acknowledgement to Buyer's purchase order or purchase order number shall in no way constitute an acceptance of any of Buyer's terms of purchase. No modification to these Terms will be binding on Seller unless agreed to in writing and signed by an authorized representative of Seller.

3. Price; Payment. The Products set forth in Seller's Quote are offered for sale at the prices indicated in Seller's Quote. The Buyer's attention is drawn particularly to the fact that the prices set out in quotations of Seller are without obligation. Unless otherwise specifically stated in Seller's Quote, and subject to clause 4, prices are valid for thirty (30) days and do not include any Taxes, postal charges, freight, other shipping and handling expenses, insurance and the cost of non-returnable packaging unless otherwise mentioned in Quotation, which shall be payable by the Buyer in addition to the prices.

4. Shipment; Delivery; Title and Risk of Loss. All delivery dates are approximate. Seller is not responsible for damages resulting from any delay including but not limited to any delay which the Seller experiences or which affects the Seller arising out of others. The delivered Products shall remain the Seller's property until full payment thereof.

5. Warranty. The warranty related to the Products is as follows: (i) Goods are warranted against defects in material or workmanship for a period of twelve (12) months from the date of delivery or 2,000 hours of use, whichever occurs first; (ii) Services shall be performed in accordance with generally accepted practices and using the degree of care and skill that is ordinarily exercised and customary in the field to which the Services pertain and are warranted for a period of six (6) months from the completion of the Services by Seller; and (iii) Software is only warranted to perform in accordance with applicable specifications provided by Seller to Buyer for ninety (90) days from the date of delivery or, when downloaded by, or provided or made accessible to a Buyer or end-user, from the date of the initial download or the date on which it is provided or made accessible by the Seller. Seller shall, at its sole discretion, repair, replace or refund the allocable purchase price of the defective Products until the expiry of the warranty period in this clause 5. All prices are based upon the exclusive limited warranty stated above, and upon the following disclaimer:

DISCLAIMER OF WARRANTY: THIS WARRANTY COMPRISES THE SOLE AND ENTIRE WARRANTY PERTAINING TO PRODUCTS. SELLER DISCLAIMS ALL OTHER WARRANTIES, EXPRESS AND IMPLIED, INCLUDING DESIGN, NONINFRINGEMENT, MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE. SELLER DOES NOT WARRANT THAT THE SOFTWARE IS ERROR-FREE OR FAULT-TOLERANT, OR THAT BUYER'S USE THEREOF WILL BE SECURE OR UNINTERRUPTED. BUYER AGREES AND ACKNOWLEDGES THAT UNLESS OTHERWISE AUTHORIZED IN WRITING BY SELLER THE SOFTWARE SHALL NOT BE USED IN CONNECTION WITH HAZARDOUS OR HIGH RISK ACTIVITIES OR ENVIRONMENTS. EXCEPT AS EXPRESSLY STATED HEREIN, ALL PRODUCTS ARE PROVIDED "AS IS". THIS CLAUSE SHALL APPLY TO THE EXTENT IT DOES NOT VIOLATE THE APPLICABLE LAWS.

6. Claims; Commencement of Actions. Buyer shall promptly inspect all Products upon receipt. No claims for shortages will be allowed unless reported to the Seller within two (2) days of delivery. Buyer shall notify Seller of any alleged breach of warranty within thirty (30) days after the date the non-conformance is or should have been discovered by Buyer. Any claim or action against Seller based upon breach of contract or upon any other claim arising out of a sale (other than an action by Seller for an amount due on any invoice) must be commenced within twelve (12) months from the date of the breach without regard to the date of discovery of the breach.

7. Limitation of liability. in no event is seller liable for any special, indirect, incidental or consequential damages arising out of, or as the result of, the sale, delivery, non-delivery, servicing, non-completion of services, use, loss of use of, or inability to use the products or any part thereof, loss of data, identity, privacy, or confidentiality, or for any charges or expenses of any nature incurred without seller's written consent, even if seller has been negligent, whether in contract, tort or other legal theory. in no event shall seller's liability under any claim made by buyer exceed the purchase price paid for the products.

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8. Loss to Buyer's Property. Any designs, tools, patterns, materials, drawings, confidential information or equipment furnished by Buyer or any other items which are or become Buyer's property, will be considered obsolete and may be destroyed by Seller after two (2) consecutive years have elapsed without Buyer ordering the Products manufactured using such property. Seller shall not be responsible for any loss or damage to such property while it is in Seller's possession or control.

9. Special Tooling. Special Tooling includes but is not limited to tooling, jigs, fixtures and associated manufacturing equipment acquired or necessary to manufacture Products. A tooling charge may be imposed for any Special Tooling. Such Special Tooling shall be and remain Seller's property notwithstanding payment of any charges by Buyer. In no event will Buyer acquire any interest in Special Tooling belonging to Seller that is utilized in the manufacture of the Products, even if such Special Tooling has been specially converted or adapted for such manufacture and notwithstanding any charges paid by Buyer. Unless otherwise agreed, Seller has the right to alter, discard or otherwise dispose of any Special Tooling or other property in its sole discretion at any time.

10. User Responsibility. The Buyer through its own analysis and testing, is solely responsible for making the final selection of the Products and assuring that all performance, endurance, maintenance, safety and warning requirements of the application of the Products are met. The Buyer must analyze all aspects of the application and follow applicable industry standards, specifications, and other technical information provided with the Product. If Seller provides Product options based upon data or specifications provided by the Buyer, the Buyer is responsible for determining that such data and specifications are suitable and sufficient for all applications and reasonably foreseeable uses of the Products. In the event the Buyer is not the end-user, Buyer will ensure such end-user complies with this paragraph.

11. Use of Products, Indemnity by Buyer. Buyer shall comply with all instructions, guides and specifications provided by Seller with the Products. **Unauthorized Uses.** If Buyer uses or resells the Products for any uses prohibited in Seller's instructions, guides or specifications, or Buyer otherwise fails to comply with Seller's instructions, guides and specifications, Buyer acknowledges that any such use, resale, or non-compliance is at Buyer's sole risk. Buyer shall indemnify, defend, and hold Seller harmless from any losses, claims, liabilities, damages, lawsuits, judgments and costs (including attorney fees and defense costs), whether for personal injury, property damage, intellectual property infringement or any other claim, brought by or incurred by Buyer, Buyer's employees, or any other person, arising out of: (a) improper selection, improper application, design, specification or other misuse of Products provided by Seller; (b) any act or omission, negligent or otherwise, of Buyer; (c) Seller's use of patterns, tooling, equipment, plans, drawings, designs or specifications or other information or things furnished by Buyer; (d) damage to the Products from an external cause, repair or attempted repair by anyone other than Seller, failure to follow instructions, guides and specifications provided by Seller, use with goods not provided by Seller, or opening, modifying, deconstructing or tampering with the Products for any reason; or (e) Buyer's failure to comply with these Terms. Seller shall not indemnify Buyer under any circumstance except as otherwise provided in these Terms.

12. Cancellations and Changes. Buyer may not cancel or modify any order for any reason, except with Seller's written consent and upon terms that will indemnify, defend and hold Seller harmless against all direct, incidental and consequential loss or damage. Seller, at any time, may change Product features, specifications, designs and availability.

13. Limitation on Assignment. Buyer may not assign its rights or obligations without the prior written consent of Seller.

14. Force Majeure. Seller does not assume the risk and is not liable for delay or failure to perform any of Seller's obligations by reason of any change, event or occurrence arising out of or in connection with or by events or circumstances beyond its reasonable control effecting itself, its suppliers and/or its carriers ("Events of Force Majeure"). Events of Force Majeure shall include without limitation: accidents, strikes or labor disputes, acts of any government or government agency, acts of nature, epidemics, pandemics or other serious widespread illness (es, public health emergency/ies, delays or failures in delivery from carriers or suppliers, shortages of materials, or any other cause beyond Seller's reasonable control. An event of force majeure shall release the Seller from its performance obligations for the duration of the failure and to the extent of its effects. The Buyer shall only be entitled to withdraw from the contract where the agreed delivery time exceeds the duration of a force majeure event by more than 10 weeks. Before that, the Buyer is only permitted to withdraw, if Seller has informed the Buyer in writing that it is not able to make the delivery. If at the end of this period the further performance of the agreement places an unreasonably onerous burden on either party, the party in question has the right to declare in writing within a period of 8 (eight) days that the agreement is partially or completely dissolved without the other party being entitled to any damages. Buyer shall not be entitled to order cancellation following its issuance of a unilateral production stop not initiated by government decision. The contractual partners are obligated as far as reasonably possible to provide the necessary information and adjust their obligations to the changed conditions in good faith. If the production of the Goods is not reasonable due to force majeure, the Seller is released from its performance obligation and is entitled to withdraw from the contract. If a change in any applicable law or the introduction of any law occurs which renders some or all of the activities of a party in connection with these Terms and/or any agreement entered into pursuant hereto illegal or unlawful then the Seller may terminate that agreement immediately by giving written notice to that effect to the Buyer, in which case the Seller shall refund any monies already paid by the Buyer to the Seller under the terminated agreement in relation to any unperformed obligations of the Seller.

15. Waiver and Severability. Failure to enforce any provision of these Terms will not invalidate that provision; nor will any such failure prejudice Seller's right to enforce that provision in the future. Invalidation of any provision of these Terms by legislation or other rule of law shall not invalidate any other provision herein and, the remaining provisions will remain in full force and effect.

16. Termination. Seller may terminate any agreement governed by or arising from these Terms for any reason and at any time by giving Buyer thirty (30) days prior written notice. Seller may immediately terminate, in writing, if Buyer: (a) breaches any provision of these Terms (b) appoints a trustee, receiver or custodian for all or any part of Buyer's property (c) files a petition for relief in bankruptcy on its own behalf, or one if filed by a third party (d) makes an assignment for the benefit of creditors; or (e) dissolves its business or liquidates all or a majority of its assets. Buyer acknowledges and agrees to consent to the Seller's entitlement to terminate such agreement in accordance with the meaning of consent and mutual consent contemplated under the Civil Code (UAE Federal Law No 5 of 1985 regarding Civil Transactions Law) and without the need to obtain a Court order. Seller may at any time, without liability for compensation, suspend its obligation to supply Goods and/or Services or refuse to supply Goods and/or Services, if the Seller reasonably believes, in its sole discretion, that the supply of the Goods and/or Services may breach, or cause the Seller to be in breach of, any applicable laws, including but not limited to Export Laws (as defined at Section 21).

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17. Ownership of Software. Seller retains ownership of all Software supplied to Buyer hereunder. In no event shall Buyer obtain any greater right in and to the Software than a right in the nature of a license limited to the use thereof and subject to compliance with any other terms provided with the Software.

18. Indemnity for Infringement of Intellectual Property Rights. Seller is not liable for infringement of any patents, trademarks, copyrights, trade dress, trade secrets or similar rights ("Intellectual Property Rights") except as provided in this Section. Seller will defend at its expense and will pay the cost of any settlement or damages awarded in an action brought against Buyer based on a third-party claim that one or more of the Products sold hereunder infringes the Intellectual Property Rights of a third party in the country of delivery of the Products by the Seller to the Buyer. Seller's obligation to defend and indemnify Buyer is contingent on Buyer notifying Seller within ten (10) days after Buyer becomes aware of any such claim, and Seller having sole control over the defense of the claim including all negotiations for settlement or compromise. If one or more Products sold hereunder is subject to such a claim, Seller may, at its sole expense and option, procure for Buyer the right to continue using the Products, replace or modify the Products so as to render them non-infringing, or offer to accept return of the Products and refund the purchase price less a reasonable allowance for depreciation. Seller has no obligation or liability for any claim of infringement: (i) arising from information provided by Buyer; or (ii) directed to any Products provided hereunder for which the designs are specified in whole or part by Buyer; or (iii) resulting from the modification, combination or use in a system of any Products provided hereunder. The foregoing provisions of this Section constitute Seller's sole and exclusive liability and Buyer's sole and exclusive remedy for such claims of infringement of Intellectual Property Rights.

19. Governing Law. These Terms and any non-contractual obligations arising out of or in connection with these Terms and the sale and delivery of all Products are deemed to have taken place in, and shall be governed and construed in accordance with, the laws of the United Arab Emirates, as applicable to contracts executed and wholly performed therein and without regard to conflicts of laws principles. Any dispute arising out of or in connection with any agreement governed by or arising from these Terms, including in relation to non-contractual obligations and/or any question regarding its existence, validity or termination, shall be referred to and finally resolved by arbitration under the Arbitration Rules of the DIFC-LCIA Arbitration Centre, which Rules are deemed to be incorporated by reference into this clause. The number of arbitrators shall be three (3). The seat, or legal place, of arbitration shall be Dubai International Financial Centre. The language to be used in the arbitration shall be English.

20. Entire Agreement. These Terms, along with the terms set forth in the main body of any Quote, forms the entire agreement between the Buyer and Seller and constitutes the final, complete and exclusive expression of the terms of sale. In the event of a conflict between any term set forth in the main body of a Quote and these Terms, the terms set forth in the main body of the Quote shall prevail. All prior or contemporaneous written or oral agreements or negotiations with respect to the subject matter shall have no effect. These Terms may not be modified unless in writing and signed by an authorized representative of Seller.

21. Compliance with Laws. Buyer agrees to comply with all applicable laws, regulations and industry and professional standards, including those of the United States of America, and of the country or countries in which Buyer may operate, including without limitation U.S. anti-boycott and all other export control and sanctions laws and regulations ("Export Laws"), anti-bribery and corruption laws such as the United Kingdom Bribery Act and the U.S. Foreign Corrupt Practices Act and other local laws or directives prohibiting bribery ("Anti-Bribery and Corruption Laws"), as amended from time to time, knowing that these laws apply to any transaction between Seller and Buyer. Buyer agrees to indemnify, defend and hold harmless Seller from the consequences of any violation of such provisions by Buyer, its employees, agents, or subcontractors. In particular, Buyer represents and agrees that Buyer will not make any payment or give anything of value, directly or indirectly, to any governmental official, foreign political party or official thereof, candidate for foreign political office, or commercial entity or person, for any improper purpose, including the purpose of influencing such person to purchase Products or otherwise benefit the business of Seller and it will not take actions that would cause Seller to be in violation of such representations. Annually, Buyer shall provide to Seller a certificate certifying (1) awareness of the prohibitions included in the Anti-Bribery and Corruption Laws; (2) compliance with the Anti-Bribery and Corruption Laws; (3) that Buyer is not aware of any violations of the Anti-Bribery and Corruption Laws; and (4) that it will promptly report any known or suspected violations of the Anti-Bribery and Corruption Laws. Buyer further represents and agrees that it will not receive, use, service, transfer or ship any Products from Seller in a manner or for a purpose that violates Export Laws or would cause Seller to be in violation of Export Laws.